

Pro Comp Wheel Warranty Policy

Pro Comp Xtreme Alloy (PXA) & Steel (PCW) Limited Wheel Warranty Policy

All Pro Comp Xtreme Alloy (PXA) & Steel (PCW) wheels come with a limited warranty to cover manufacturing defects in material and workmanship under normal and intended use. Intended use is specified as normal on-road use, and not racing or off-road use. This warranty is extended to the original retail purchaser of the product only and is non-transferrable.

Coverage:

Xtreme Alloy (PXA) Finish Warranty:

All powder coated wheels (glossy, flat & matte black) carry a 2 year limited warranty.

All chrome & Knight Khrome finish wheels carry a 3 year limited warranty.

Steel (PCW) Finish Warranty:

All Steel (PCW) wheels carry a 2 year limited warranty.

What is not covered?

Xtreme Alloy (PXA) & Steel (PCW)

- Damage caused by improper installation or improper application.
- Damage caused by accidents, pot holes or irregular driving surfaces.
- Misuse or neglect of finish.
- Use of non-compliant chemicals when cleaning the wheels.
- Damage caused by foreign objects (i.e. wrenches, knives, tire irons, etc.) on or off road.
- Dents, bends, scratches, gouges, chips, or other impact damage.

Any claims for wheels that are damaged due to shipping must be made within 10 days of receipt of goods.

All warranty issues are subject to inspection by Pro Comp to determine if product(s) is covered under warranty policy.

Warranty Claim Procedure:

NOTE: Pro Comp does not cover expenses incurred for freight, removal and/or installation labor, loss of vehicle use, loss of time, inconveniences or any other consequential damages.

If you have, or suspect that you have a defective product, please contact the original retail seller. Upon contact, a Returns Good Authorization (RGA) will be issued to the seller from Pro Comp. Product will then be able to be returned to the original retail seller. The Pro Comp issued RGA will only be valid for 60 days.

When returning the product to the retail seller or to a Pro Comp distribution outlet, complete with your name, address, phone number, place / date of purchase, and a description of the defect. The product will need to be freight prepaid, as the retail seller and/or Pro Comp does not cover expenses incurred for freight.

Upon receipt and examination of the product, you will be notified of the findings. If defective and covered under this warranty, replacement product will be shipped to you, freight prepaid. If product is deemed not defective, or the condition is not covered by this warranty, the product will be returned to you, as received, freight collect.

IT IS THE OWNER'S RESPONSIBILITY TO INSPECT AND RETORQUE THE LUG NUTS. RECHECK LUG NUT TORQUE WITHIN THE FIRST 50 MILES DRIVEN, AND PERIODICALLY THEREAFTER.

FAILURE TO RECHECK THE LUG NUT TORQUE MAY RESULT IN A SERIOUS ACCIDENT.